



INFORMATION POINT VOLUNTEER

About our information points

Our information points offer key information, leaflets and resources about Breast Cancer Now and what support and treatments are available. This makes it simpler for healthcare professionals to provide information to breast cancer patients.

About this volunteering opportunity

This is an in person, light touch, and flexible opportunity.

By volunteering 1 to 2 hours a month you will facilitate access to this important information by making sure that the information point is up to date, accurate and well-kept at the hospital.

As an information point volunteer, you will be supporting us to move closer to our mission to ensure that by 2050 everyone diagnosed with breast cancer will live, and be supported to live well.

What will I be doing?

- Visit the information point within the healthcare setting once a month, ideally during office hours (9am – 5pm, Monday to Friday)
- Oversee and manage the stock on the information point
- Liaise with healthcare professionals about stocking the information point
- Order new publications using an online system
- Tidy and reorganise the content of the information point to be eye-catching

What skills and qualities do I need?

- Able to work on your own initiative
- Confident using the internet and ordering items online (or a willingness to learn)
- Good interpersonal skills
- Able to work within Breast Cancer Now's policies and guidelines

What training and support will I receive?

- You will attend a 2 hour online welcome workshop introducing you to the charity
- You will receive role specific training including how to order leaflets and resources online
- Breast Cancer Now will reimburse reasonable expenses in line with our expenses policy
- Our team are always on hand to support you and we hold online get togethers for information point volunteers to connect with each other

What will I gain from this role?

- Experience of volunteering in a healthcare setting
- Developing organisational skills
- Developing knowledge around breast cancer and the support available
- The opportunity to meet and connect with volunteers and Breast Cancer Now staff